

What is Ticket to Work?

- Your Ticket has no cash value.
- It is a document you will receive from the Social Security Administration (SSA) because you receive SSDI or SSI.
- If you want to go to work, you can use your Ticket to get vocational rehabilitation (employment) services from an Employment Network.
- SSA has contracted with Maximus, Inc. to manage the Ticket to Work program. You can call Maximus, Inc. for a list of employment networks in Wisconsin: 1-866-YOURTICKET (1-866-968-7842). TTY users can call 1-866-TDD-2-WORK (1-866-833-2967).
- The goal of Ticket to Work is to help you go to work so you will not need SSI or SSDI.

Who will get a Ticket?

- People not expected to medically recover, according to SSA guidelines
- People who receive disability cash benefits from Social Security
- People 18 years of age who have been evaluated under the adult disability guidelines

Do I have to use this Ticket?

According to SSA, the program is voluntary. You will not risk losing your benefits if you don't participate.

How long will my ticket last?

- If you decide not to use your ticket now but change your mind later, you can still participate, as long as you receive cash benefits from SSA. To request another ticket or for more information contact Maximus, Inc.

What if I decide to use my ticket but something happens and I need to take a break?

If you need to stop working you can put your ticket on hold and return to work when you are ready. You must contact Maximus, Inc. to put your ticket on hold.

DWD is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please contact 800-442-3477 or 888-877-5939 (TTY).

DVR-12847-P (R. 03/2006)

Important Phone Numbers

Maximus, Inc.

866-968-7842 (Voice)
866-833-2967 (TTY)

Benefits Planning

- Independence First
414-291-7520 (Voice/TTY)
877-463-3778
- Employment Resources, Inc.
608-246-3444 (Voice/TTY)
877-826-1752
- Riverfront, Inc.
608-784-9450 (Voice/TTY)
800-949-7380

Client Assistance Program

800-362-1290 (Voice/TTY)

Division of Vocational Rehabilitation

800-442-3477 (Voice)
888-877-5939 (TTY)

Understanding Ticket to Work

Benefits Counseling

- *Independence First, Milwaukee*
- *Employment Resources, Inc., Madison*
- *Riverfront, Inc. La Crosse*

Protection and Advocacy

- *Disability Rights Wisconsin*

Employment Services

- *Wisconsin Division of Vocational Rehabilitation*
- *Other Ticket to Work Employment Networks*

Benefits Planning, Assistance and Outreach for SSI/SSDI Beneficiaries

If you want to return to work but are afraid of what will happen to your state and federal benefits, you should contact a benefits specialist at one of the three agencies (listed below) available to you as a Ticket holder. A trained Benefits Specialist will work with you to determine what will happen if you return to work. They will also give you information about various SSA work incentives. With this information, you can make an informed choice about going to work. There is no cost to you for this service.




The map below shows which counties are served by Independence First, Employment Resources, Inc., and Riverfront, Inc.

IndependenceFirst
600 West Virginia Street
Milwaukee, WI 53204-1516
414-291-7520 (Voice/TTY)
877-IND-FRST (877-463-3778)
info@independencefirst.org
www.independencefirst.org

Employment Resources, Inc.
4126 Lien Road, Suite 104
Madison, WI 53704
608-246-3444 (Voice/TTY)
877-826-1752
www.eri-wi.org

Riverfront, Inc.
3000 South Avenue
La Crosse, WI 54601
608-784-9450 (Voice/TTY)
800-949-7380
www.youcanwork.org

Key

Employment Resources, Inc.	
Independence First	
Riverfront, Inc.	

Protection and Advocacy for SSI/SSDI Beneficiaries

If you decide to return to work, you may need advocacy or legal assistance with return to work issues. Disability Rights Wisconsin can assist you with these issues. Some of these might be: planning, assistance accessing needed services, supports, and accommodations. This project is staffed by a licensed attorney and advocates who are able to provide legal and advocacy assistance with return to work issues. There is no cost for these services.

Disability Rights Wisconsin
16 North Carroll Street, Suite 400
Madison, WI 53703
608-267-0214 (Voice/TTY)
800-928-8778 (Voice/TTY)
608-267-0368 (FAX)

6737 West Washington Street
Suite 3230
Milwaukee, WI 53214
414-773-4646 (Voice/TTY)
800-708-3034 (Voice/TTY)
414-773-4647 (FAX)

Employment Services

You can use your ticket at an Employment Network that is approved by Maximus, Inc. Contact Maximus, Inc. at 866-968-7842 for a list of Employment Networks in Wisconsin.

The Wisconsin Division of Vocational Rehabilitation (DVR) is one of the Employment Networks you can choose.

DVR is a state government agency that helps people with disabilities find and keep a job.

If you are already a DVR consumer:

- Contact your counselor for information about assigning your Ticket to DVR. Ticket to Work will not result in any changes to the services you receive.

If you are not a DVR consumer:

- Contact DVR at 800-442-3477 (Voice) or 888-877-5939 (TTY) for more information. As an SSI/SSDI recipient, you are automatically eligible for DVR services if you want to work.

The Client Assistance Program (CAP) can help DVR consumers who have questions or complaints about the services they receive from DVR.

Client Assistance Program
800-362-1290 (Voice/TTY)